



NOIRE WATERS CANCELLATION

Cancellation Policy (Three-Tiers)

1. Cancellation Policy due to adverse or inclement weather conditions

a. If the weather conditions do not allow us to cruise during the scheduled time on the day of your reservations, renters may reschedule with Noire Waters for the next available cruise, which will fall on Friday afternoon, Saturday morning or afternoon, or Sunday morning or afternoon. Noire Waters will work with the renters to reserve a new charter, at a new location, or on new dates based upon availability and the renter's preference. Noire Waters is unable to reschedule days/times that have been previously reserved for other renters. Renters may also request a refund for their reservation amount excluding a 2% processing fee.

2. Cancellation policy per renter's request

a. Full refund: Renters may cancel their cruise ten (10) days prior to their scheduled reservation for a full refund (e.g., if a renters' cruise is scheduled for August 11th, they must cancel on or before August 1st for a 100% refund of their total reservation excluding a 2% processing fee).

b. 50% Partial Refund: Renters will receive a 50% refund of their total reservation for cancellations four (4) to nine (9) days prior to their scheduled reservation (e.g., if renters' cruise is scheduled for August 11th, they must cancel between August 2nd-7th for 50% refund of their total reservation excluding a 2% processing fee).

c. No refund: Renters will forfeit their reservation if canceled three (3) days prior to their reservation (e.g., if renters' cruise is scheduled for August 11th, they will forfeit their reservation if canceled after August 7th).

d. Renters are subject to a 2% processing fee of their total reservation for cancellations.

3. Cancellation Policy due to Noire Waters

a. Renters will receive a full refund if Noire Waters cancels the renters' scheduled reservation for any reason. Noire Waters may cancel a renters' scheduled reservation for any reason and a full refund, or a rescheduled reservation may occur.

4. **NOTE:** To cancel a reservation, renters must email their cancellation to reservations@noirewaters.com. Noire Waters will send any cancellations to the email on file at the time of reservation.